PHARMACY CONSULTING ROOMS

Pharmacies providing the Community Pharmacist Consultation Service (CPCS) must have IT equipment accessible within the consultation room to allow contemporaneous records of the CPCS consultations to be made within the CPCS IT system (PharmOutcomes or Sonar) **from 1st April 2020**.

This means that pharmacists providing the service in the consultation room will need access to a desktop computer, laptop or tablet device with, as a minimum, access to the internet. This will enable access to the web-based CPCS IT systems, so records can be made while talking to the patient.

If the pharmacist is to access the NHS Summary Care Record (SCR) in the consultation room, the computer equipment will also need to have a smart card reader. If that is not possible, while not ideal, the patient's SCR could be checked prior to the consultation starting at another computer in the pharmacy which does have SCR access.

If a consultation room is now being used to provide CPCS and there is no IT equipment that can be used within it, contractors should now start to plan how they will provide access to such equipment by 1st April 2020.

[Your pharmacy IT supplier may be able to provide advice on how to enable IT access within the consultation room. Don't underestimate the time it may take to put such arrangements in place, particularly if a wired network point needs to be installed in the consultation room or you need a secure Wi-Fi network setup within the pharmacy.]

-----      if you and yours have visited a *pharmacy consulting room*, let me know about the following:

1.)   Number of seats -

2.)    Wheel chair accessible -

3.)    Estimate of size  of room-

4.)    Table with IT terminal for SCR and space for documents and a laptop  -

5.)    Couch with inspection light and curtains, Wheel Chair patient transfer capability -

6.)    Hand wash, and other infection control features -

7.)    Weighing Scale (Preferably sitting) -

8 .)   Hard floor coverings -

9. )   Is there a discrete waiting area -

10.)  Is the whole Dementia Friendly -